

# County of Lassen ADMINISTRATIVE SERVICES



**CHRIS GALLAGHER**

District 1

**DAVID TEETER**

District 2

**JEFF HEMPHILL**

District 3

**AARON ALBAUGH**

District 4

**TOM HAMMOND**

District 5

District 3

**AARON ALBAUGH**

District 4

**TOM HAMMOND**

District 5

**Richard Egan**

County Administrative Officer

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County Administration Office

221 S. Roop Street, Suite 4

Susanville, CA 96130

Phone: 530-251-8333

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## FOR IMMEDIATE RELEASE

**SUBJECT:** Lassen County Departments Operational Status

Lassen County is making all reasonable efforts to provide essential services to residents and businesses on an uninterrupted basis. Essential county services remain open during Lassen County's response to the COVID-19 (novel coronavirus) pandemic. The County would like to encourage residents and business owners conducting business with County departments to take necessary precautions by limiting in person contact. During the Governor's stay-at-home order, residents are encouraged to contact County departments by telephone. Where in-person appointments are necessary, follow strict adherence to the California Department of Public Health guidelines for social distancing. The operational status and contact information for county offices is attached, and the County's webpage is [www.co.lassen.ca.us](http://www.co.lassen.ca.us).

The Lassen County Public Health Department and the Lassen County Office of Emergency Services will provide information to the public from the Emergency Operations Center on the website: [lassencares.org](http://lassencares.org). If you believe you need to be tested please call the Lassen County COVID-19 Call Center at **(530) 251-8100** Mon. through Fri. 8:00am to 5:00pm.

Tony Shaw  
Deputy County Administrative Officer  
County of Lassen  
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Banner Lassen  
Medical Center



Eagle Lake Village  
SENIOR LIVING COMMUNITY



Lassen  
— NURSING & REHAB CENTER —



## Lassen County Government Offices Status – For Public Release

Office/Department	Office Address	Operating Status	Telephone	Fax Line
Administration	221 S Roop St Suite 4	By appointment or telephone	(530) 251-8330	(530) 251-2663
Agricultural Commissioner/ Weights and Measures	175 Russell Ave	By appointment or telephone  Routine Inspections On-Schedule	(530) 251-8110	(530) 251-2726
Alcohol & Other Drug Programs	1410 Chestnut St	By appointment or telephone	(530) 251-8108	(530) 251-5884
Animal Shelter	472-000 Johnstonville Rd	Closed to Public  Modified Schedule  Call for Information	(530) 257-9200	(530) 251-2675
Assessor	107 S. Roop St	By appointment or telephone	(530) 251-8241	(530) 251-8245
Auditor	221 S Roop St Suite 1	Open, limited public access	(530) 251-8133	(530) 251-2664
Board of Supervisors	221 S Roop St	By appointment or telephone	(530) 251-8330	(530) 251-2663
Behavioral Health Crisis Services - 24-Hour	555 Hospital Lane	By appointment or telephone Walk-in or Telephone	(530) 251-8108 (888) 530-8688	(530) 251-8394
Children & Family Services	1600 Chestnut St	Open, limited public access	(530) 251-8277	(530) 251-2661
Child Support Services	2950 Riverside Drive #104	Closed By appointment or telephone	(866) 901-3212 TTY(866) 399-4086	(530) 251-2667
Community Social Services Administration	336 Alexander Ave	By appointment or telephone	(530) 251-2755	(530) 251-8370
Community Social Services Lassen WORKS	1616 Chestnut St	Open, limited public access	(530) 251-8152	(530) 251-8149
Family Solutions	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8340	(530) 251-2672
Adult Protective Services/IHSS	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8158	(530) 251-2672
Housing/Homeless	1445 Paul Bunyan Rd	Open, limited public access	(530) 251-8309	(530) 251-2672

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Cooperative Extension	707 Nevada St	<b>Closed</b> <b>By appointment</b> <b>or telephone</b>	(530) 251-2601	(530) 251-2666
County Clerk/Recorder/Clerk to Board/Elections	220 S. Lassen Suite 5	<b>Open, limited public access</b>  <b>By appointment</b> <b>telephone or Fax</b>  <b>Document Drop-Off Available</b>	(530) 251-8217	(530) 257-3480
County Counsel	221 S Roop St Suite 2	<b>By appointment</b> <b>or telephone</b>	(530) 251-8334	(530) 251-2665
District Attorney Victim/Witness Mikailia Child Advocacy Center	2950 Riverside Drive #102	<b>Open, limited public access</b>  <b>By appointment</b> <b>or telephone</b>  <b>Document Drop-Off Available</b>	(530) 251-8283 (530) 251-8281 (530) 251-8283	(530) 251-2692
Environmental Health	1445-B Paul Bunyan Rd	<b>By appointment</b> <b>or telephone</b>  <b>Routine Inspections</b> <b>On-Schedule</b>	(530) 251-8528	(530) 251-2668
Fair	195 Russell Ave	<b>Open, limited public access</b>  <b>By appointment</b> <b>or telephone</b>	(530) 251-2712	(530) 251-2715
Health & Social Services Administration	336 Alexander Ave	<b>By appointment</b> <b>or telephone</b>	(530) 251- 8128	(530) 251-8370
Information Services Department	220 S Lassen St Suite 1	<b>By appointment</b> <b>or telephone</b>	(530) 251-8516	
Lassen Regional Solid Waste Mgmt. Bass Hill Landfill Transfer Stations	170 Russell Ave Suite X	<b>Open</b> <b>Open</b> <b>Open</b>	(530) 252-1273	(530) 252-1529
Personnel/Risk Management	221 South Roop St	<b>By appointment</b> <b>or telephone</b>  <b>Application Drop-Off Available</b>	(530) 251-8320	(530) 251-2663
Planning & Building Services /Surveyor/Code Enforcement	707 Nevada St Suite 5	<b>Permit processing</b> <b>by appointment</b>	(530) 251-8269	(530) 251-8373

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		or telephone		
<b>Probation, Adult and Juvenile</b>	2950 Riverside Drive #101 or 1415 Chestnut St	<b>By appointment or telephone</b>	(530) 251-8212	(530) 257-9160
<b>Public Defender</b>	2950 Riverside Drive #103	<b>Open, limited public access or by appointment or telephone</b>	(530) 251-8312	(530) 251-2671
<b>Public Guardian /Public Administrator</b>	336 Alexander Ave	<b>By appointment or telephone</b>	(530) 251-8377	(530) 251-8370
<b>Public Health</b>	1445 Paul Bunyan	<b>Open</b>	(530) 251-8384	(530) 251-8370
<b>Public Works/Roads/Cemeteries/Parks</b>	707 Nevada St Suite 4	<b>Open, limited public access or by appointment or telephone</b>	(530) 251-8289	(530) 251-2675
<b>Sheriff/Coroner</b>	1415 Sheriff Cady Ln	<b>Open, limited public access</b>	(530) 257-6121	(530) 257-9363
<b>Lassen County Jail</b>		<b>Open, limited public access</b>	(530) 257-6121	(530) 257-9363
<b>Treasurer/Tax Collector</b>	220 S. Lassen, Suite 3	<b>Open</b>	(530) 251-8221	(530) 251-2677
<b>Office of Recovery and Reimbursement</b>	220 S. Lassen, Suite 3	<b>Open</b>	(530) 251-8227	(530) 251-2677
<b>Veterans Service Officer</b>	1204 Main St	<b>By appointment or telephone</b>	(530) 251-8192	(530) 251-4901

Updated 03/23/2020 2:11 PM – Subject to Change